



## BIGROAD CASE STUDY

# BigRoad and Fleet Complete’s Combined System Calms Driver Anxiety About Electronic Logging Devices (ELDs)

### KEY CHALLENGES

TransVac LLC operates out of two separate facilities, making it difficult to accurately track and monitor their fleet. Laurie Kieffer, the company’s Driver Trainer, needed a solution that was easy to use, minimized violations, and maximized fleet efficiency. After using another system a few years ago, Laurie ran into limitations with it. Unhappy with the solution, she started to look for a new system that performed better.

*Laurie looked at numerous options, but ultimately chose the DashLink ELD because the system was intuitive and worked seamlessly with the Fleet Complete Platform. Combined, the two solutions enabled her to track her fleet, monitor driver behavior, track hours-of-service (HOS), and ensure ELD compliance.*



### COMPANY PROFILE

Vacuum truck services for the oil, gas, and chemical industries

### LOCATION

Abbeville, LA

### FLEET TYPE

Large Fleet

### FLEET SIZE

38 Trucks

### SOLUTIONS

- DashLink ELD
- BigRoad Mobile App
- Fleet Complete Platform
- Fleet Tracker

### RESULTS

- More effective tracking and monitoring of fleet
- Saved time and money
- Achieved ELD mandate compliance



***“It’s perfectly clear that choosing BigRoad’s DashLink ELD paired with Fleet Complete’s Fleet Tracker was the right choice! Without hesitation, I would recommend that anyone who needs tracking or logging devices choose Fleet Complete and BigRoad. The support we received throughout the entire process was exceptional and we couldn’t have successfully rolled this out to our drivers without it.”***

Laurie Kieffer  
Driver Trainer  
TransVac

### SOLUTIONS

Laurie decided to try Fleet Complete’s Fleet Tracker to track her fleet and monitor driver behaviour. Implementation was easy and she was supported throughout the entire process by her Fleet Complete representative. After months of successful service, Fleet Complete encouraged Laurie to consider BigRoad’s DashLink ELD in order to be compliant with the upcoming electronic logging device (ELD) mandate. Laurie looked at numerous options, but ultimately chose the DashLink ELD because the system was intuitive and worked seamlessly with the Fleet Complete Platform. Combined, the two solutions enabled her to track her fleet, monitor driver behaviour, track hours-of-service (HOS), and ensure ELD compliance.

### RESULTS

All of TransVac’s drivers were anxious about switching from paper logs to ELDs. However, after a few weeks of using DashLink, they warmed up to the system and actually started to appreciate it. Drivers found the ELD easier to use than paper logs and were happy to do away with their old method of logging.

Now that the ELD mandate has arrived and her drivers are comfortable using DashLink, Laurie can focus on finding ways to utilize the data captured by the ELDs. Her plan is to uncover better ways to run the business, keep her drivers safer, and save more money by producing reports internally rather than outsourcing them.